

# **TRAINING** SOLUTIONS

In today's dynamic business landscape, change and transformation are catalysts for innovation and growth. To effectively navigate this environment, organizations require a proactive approach, including a well-equipped workforce and continuous



# **Core Services**



Training Design



Training Delivery



Software Release Training

Content Development



Job Readiness Training (JRT)



**Career Development** 

# **ESI AT A GLANCE**

ESI provides comprehensive training solutions tailored for government and commercial clients. Our offerings encompass technical and soft skills training, along with corporate operations, to develop a versatile skill set. We offer both virtual and in-person sessions, customizing our training to address your specific requirements, and equipping your workforce to embrace and drive organizational change.

#### **Business Certifications Quality Assurance**

- ISO 9001:2015
- CMMI-SVC /3
- CMMI-DEV /3
- SBA 8(a) Certified MD MBE Woman Owned
  - NH DBE

WBE

- Small Business MO MBE /
- DC CBE / WMATA DBE

# **ACQUIRE ESI SERVICES**

We serve our public sector clients through a multitude of contract vehicles to meet the most complex business requirements.

- GSA Multiple Award Schedule (MAS)
- 8(a) STARS III GWAC
- 8(a) Sole Source
- DC Supply Schedule-MOBIS
- MD Consulting & Technical Services (CATS+)
- Montgomery County Consulting & Technical Services 3

#### Vehicles via Partnerships

- CIO-SP3 IT Services/Solutions
- SAMHSA IDIQ, Domains II Statistical Project and V Technical Assistance and Training.

#### Technology **Partnerships**











# **PAST PERFORMANCE HISTORY**

With a proven track record of excellence, ESI has consistently delivered exceptional training solutions to government agencies and commercial clients. Our past performance highlights our expertise in crafting tailored training programs that empower professionals to excel in their roles.

#### Training Project Highlights

HHS ASPR National Disaster Medical System (NDMS) Disaster Medical Information Suite Training

DC Department of Healthcare Finance Medicaid Management Information System HHS ASPR NDMS Moodle Learning Management Systems Design & Development

MD Department of Health DDA Long-Term Services & Support (LTSS) System Training DC Department of Health Salesforce Development & IT Support

DC Department of Employment Services Virtual Learning Platform

# **CLIENT SUCCESS STORY**



### Our Challenge:

Our client sought to optimize utilization of Electronic Medical Records and the Joint Patient Assessment and Tracking System, the standard platforms used by public health clinicians for recording patient encounters and tracking during ESF #8 events.

### **Our Solution:**

We designed a customized training program with a focus on enabling clinicians to set up and maximize the use of the EMR and JPATS systems, enhancing patient safety, and improving operational decision-making efficiency.

### **Results:**

ESI's training enabled over 2,000 NDMS health professionals to effectively utilize EMR and JPATS systems during disasters. This enhanced patient care, operational efficiency, and data transmission for situational awareness and resource management.

## **Customer Satisfaction:**

Your contemporaries did an outstanding job of sharing expertise and knowledge, providing insights, and delving into relevant and important subject matter that attendees will find crucial as they continue to confront the challenges associated with savings lives and protecting Americans from 21st century health security threats.

 Ron Miller, Director, HHS Assistant Director of Preparedness and Response (ASPR)

### **ESI CONTACT INFO**

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